

## **VALLEY DESIGN'S QUALITY POLICY**

Valley Design's Management Team ensures that the company establishes, documents, implements, maintains and continually improves its Quality Management System for managing effective global business relationships.

The Quality Management System provides a framework to promote best business practices and continual improvement in accordance with Valley Design's Quality Policy.

### **Quality Policy**

#### **Customer Focused**

- Satisfy our customers' needs and expectations
- Make commitments we fully understand and believe we can meet

#### **Performance Driven**

- Verify that our products and services meet agreed upon requirements
- Monitor and continually improve our business, products and services, and employees' performance

#### **Achieve Valley Design's Mission and Goals**

- Sustain and develop business growth
- Maintain an instrumental role in technology advancement through our contributions in precision lapping and polishing